

Health Equity Pillar

Health Equity Advancement Goal and Strategy

Our goal is to unleash the potential of Optum Health to eliminate health disparities and achieve the quadruple aim by providing the best care for our patients, at the highest quality and the lowest cost, and in a way that produces an experience that's beneficial for patients and providers. We believe by weaving equity into all aspects of our business and ensuring that Optum Health's scale and expertise is leveraged, it will contribute to creating comprehensive health equity strategies and capabilities.

The Advancement Strategy aligns to the priorities of the UHG Office for Health Equity and the Pan-Optum Enterprise Health Equity efforts, bringing together leadership across Optum Health (Health Equity Advisory Council), setting strategic priorities through PEC governance, and executing through the support of the Health Equity Core Team and Health Equity Workstreams.

Health Equity Advancement Priorities

Our Initiatives



Disparities Analytics



SDOH Common Capability



Inclusive Products, Care, and Service

Tactics

- Identify high risk populations
- Understand health disparities & contributing health inequities
- Inform intervention design and resource allocation across business units

- Screen M&R and DSNP patients with SDOH common assessment tool
- Increase SDOH referrals across Optum Health

- Execute a formal Health Equity curriculum and engage our leadership, clinical and non-clinical staff to complete trainings.
- Provide educational resources to learn about mindsets and behaviors that promote an inclusive environment.

Plans To Advance

- Define baseline REL, SOGI, and SDOH indicators data capture across Optum Health
- Support development of Health Equity/Outcomes dashboard for Optum Health
- Drive alignment to Pan Optum and UHG dashboard

- Engage OCM 2.0 and Tech Forward for SDOH capability prioritization
- Engage SDOH business unit leaders across Optum Health to advance priorities
- Pilot SDOH capability across Optum Health to inform maturity of common capability

- Integrate inclusive care & product accountability framework across applicable business areas.
- Alignment to Employee Resource Groups to advance Health Equity initiatives
- Establish Health Equity Curriculum to Optum Health Employees in partnership with People Partners (clinical & non-clinical)